

Agent NEWSLETTER

March 2024

Doctor Spotlight



Rodrigo Najera, MD
Family Medicine

Meet Dr. Najera from our Highlands clinic! Dr. Najera was born and raised in Brownsville, TX, and is Board Certified in Family Medicine. Dr. Najera practiced medicine in Houston, TX for five years before moving to San Antonio in 2019. He attended medical school at

the Universidad de Monterrey and then completed the Family Medicine Residency program at Houston Methodist. Dr. Najera is quickly becoming a household name in the Eastside community - reach out to the AR team if interested in doing events or meeting Dr. Najera

Highlands Clinic
1910 S. New Braunfels
San Antonio, TX 78210
DSNP UHC ID: 10080370
UHC ID: 10245636

Welcome Dr. Stacy Saunders



Stacy Saunders, MD
Family Medicine

We are super excited to share that Dr. Stacey Saunders joined the HealthTexas team in February at our Westover Hills Clinic. Dr. Saunders was born and raised in San Antonio, TX. She attended medical school at Saint George's University School of Medicine in Grenada,

West Indies and completed her residency in Family Medicine at Baptist Health in Madisonville, KY. Following her residency, she worked in an outpatient setting and cared for many patients each day.

Westover Hills Clinic
10307 State Highway 151
San Antonio, TX 78251
DSNP UHC ID: 00010083369
UHC ID: 0001254140

In Memory of Alex Ramos



Its with a heavy heart that we share the news of the passing of our beloved colleague and friend Alex Ramos. He was an integral part of our HealthTexas family, contributing his talents, dedication and warmth to our workplace. Alex will be greatly missed. We ask for continued prayers for his family and friends.

HealthTexas Agent Leaderboard of 2024!

Congratulations to our Top 10 Agents for January & February 2024. These agents enrolled their clients with us through our HIPAA-secured Agent Portal at HTAOR.org. Thank you for all your hard work and for trusting us with your business. We want to see YOU on our 2024 Leaderboard!

Congratulations to our top agents!

- Jack Barnum
- Vivian Garcia
- Cynthia Schilling
- Suzanne Brune
- Carla Gonzaba
- Melissa Serna
- Sandy Cantu
- Honore Ligarde
- Michael Silva
- Diana Casillas
- Maria Ortiz
- Janie Valdez
- Esmeralda Correa
- Mary Reyes
- Michael Vasquez
- Ana Lilia Estrada
- Ronnie Schilling

Referral/Authorization

We are happy to share that over the past few months, we have streamlined referrals to specialist offices. Patients will no longer require an authorization for initial office visits, procedures, and diagnostics. We have been seeing our patients much more happier with the process and timeliness. This service is only for our UnitedHealthcare HMO Medicare Advantage patients. For more information on the simple way to your client's specialized care, contact any of our Agent Relations Team.

Importance of Establishing Care/ 1st Appt.

Establishing care and the first appointment with a doctor are crucial steps in the healthcare process, which contributes to the patient's overall well-being. It's very important for your client to keep their first appointment it builds trust and rapport with their provider, early detection of health issues, and tailored treatment plans.

Medicaid Application Assistance

Let us help you with Medicaid Applications! Our Patient Navigators are trained on this process and we can help save you time! From start to finish, our Patient Navigator team will work with your clients and assist them in securing low-income state programs that they may qualify for! Please reach out to anyone from our Agent Relations Team.

HealthTexas 30th Anniversary



We are thrilled to announce and celebrate a momentous occasion in the history of our company - our 30th anniversary! It's with great pride and gratitude that we reflect on the remarkable journey we've undertaken since our inception. HealthTexas was established in 1994 by local physicians who recognized the need for primary care doctors to combine their passion, skill, and resources to improve the health of the patients within the local community. HealthTexas has grown to include more than 65 healthcare providers in 18 primary care clinics in and around the San Antonio region all working toward that same goal.

UHC Specialists Network

HealthTexas understands the challenges our agents face each day when enrolling new clients. To make things easier, our Specialists Network now include most specialists contracted with UnitedHealthcare. Please note, that this does not include specialists who have exclusive contracts with a specific medical group, STTEC or those not in the San Antonio network.

Agents Photos

Please send in your business card headshots! We are creating a reference book for the Agent Relations Team. You can email or text your photos to any of the Agent Relations Team.



Happy Easter to you and your family from HealthTexas!

