



# **Doctor Spotlight**



Meet Dr. Marie Mae Martinez from the Philippines. she attended the Cebu Institute of Medicine and then moved to Corpus Christi, Texas for her residency program before becoming a Board **Certified Family Medicine** 

enjoys creating memorable

Marie Mae Martinez, MD Physician. Dr. Martinez Family Medicine

patient relationships and appreciates the chance to help.

Starting September 29th. Dr. Martinez will be full-time at our Blanco Clinic Accepting New Patients Blanco Clinic

615 N.W. Loop 410. Ste. 210 San Antonio, TX 78209 DEC# 020201-0160

#### Welcome Dr. Lauren Bishop



Lauren Bishop, MD

doctor at our Alamo Heights Clinic - Dr. Lauren Bishop! Dr. Bishop was born and raised in Grapevine, Texas and completed her Bachelors of Science at Baylor University. She then attended Baylor College of Medicine in Houston and

Come meet our newest

Family Medicine completed her Family Medicine residency at The University of Texas Health Science Center at San Antonio. During her residency program, she served as Academic Chief Resident. Dr. Bishop's meet and greet is scheduled for Tuesday, October 3rd at 10 am. We hope to see you there!

Alamo Heights Clinic 1248 Austin Hwy., Ste 214 San Antonio, TX 78209 DEC # 20201-0162

# AGENT NEWSLETTER

#### September 2023

### Join our HTMG Agent Leaderboard!

Congratulations to our Top 3 Agents for the month of September 2023! These agents enrolled their clients with us through our Agent Portal. As a reminder, the Agent Portal/Website is HIPPA-secured (HTAOR.org). By utilizing the Agent Portal we will secure you as the AOR an on Board vour clients.

Marissa McManus Esmeralda Correa **Cynthia Schilling** 

## HealthTexas Referral Protocols

When your clients move from one medical group to another, they will require a new referral for any specialist appointments. We always want to provide our new patients with the best patient experience possible. Please keep this in mind when transferring patients to avoid delays in their continuation care.

## Medicaid Renewal

Did you know our Patient Navigators can assist in renewing your client's Medicaid? We're noticing a trend in patients losing their Medicaid coverage. As you know, it's important that we help patients remember to renew their Medicaid so they can stay active on the Dual Plan, Let's work together to ensure your clients (and our patients) continue to have the coverage they need.

#### National Hispanic Heritage Month

September is National Hispanic Heritage Month, we recognize and celebrate the contribution, influence, diverse cultures, and extensive histories of the American Latino Community.



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