



AGENT NEWSLETTER

August 2023

Join our HTMG Agent Leaderboard!

Congratulations to our top 5 Agents for the month of July! Help us help you and receive the recognition and support you deserve. Please enroll your new clients on our HIPPA-secured Agent Website (HTAOR.org). We VALUE YOU and your clients and want to support you by making sure your clients are getting our VIP onboarding patient experience. Our HTAOR website is a quick and easy process that will protect your business by assisting you as Agent of Record with us.

Jimmie & Marissa McManus

Esmeralda Correa

Mary Reyes

Evonne Gonzales

Michael Collins

Doctor Spotlight



Mary Faith Casiwa, MD
Family Medicine

Meet Dr. Mary Casiwa from our Ingram Park Clinic! She is originally from the Philippines and is bilingual in Tagalog and English.

She attended most of her education in the Philippines and then came to West Virginia for her residency program. She believes it's her mission to help people and make a difference in their lives. She really enjoys listening to her patients about their lives and experiences.

Accepting New Patients

Ingram Park Clinic
7431 NW Loop 410 Ste 109
San Antonio, TX 78245
DEC# 020201-0149

HealthTexas Referral Protocols

HealthTexas and our Central Referral Department works very diligently to provide a quick turnaround for your client's referral needs. As a reminder, a ROUTINE referral may take up to 14 days, although generally completed within a week. A STAT referral may take up to 3 days. In both cases, the processed authorization will be posted in the patient's portal account as well as mailed out to patient and faxed to specialist. Please contact anyone in the Agent Relations team for more information. Setting the expectation is our number one goal!

Annual Enrollment Period (AEP)

AEP is just around the corner! We're here to support you with events, schedule a Lunch and Learn, and provide HealthTexas branded giveaways. For more information reach out to anyone on our team!

World Senior Citizen's Day!

Celebrate World Senior Citizens Day on August 21st! On World Citizen day we recognize the achievement and appreciation of our 65+ community for their dedication, accomplishments, and services they give throughout their lives.



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HealthTexas Medical Group



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