

# Agent Insider

## April 2022

### VIVA Fiesta!



HealthTexas medals are here! Swing by any HealthTexas location and pick up our 2022 Fiesta Medal.

# A Website Just for YOU!

## HTOAR.org

We're excited to introduce our new agent website just for you, our loyal agents! Visit "HTAOR.org" today. The website is a tool for you to use that makes working with us easier than ever. This site has all the features we believe you need to feel confident you placed your client with the best medical group.

One special feature is the secure capability for you to now record your Agent of Record status as soon as you enroll a new client. The tab titled "Agent of Record" will capture all the data we need to store in our new Customer Relationship Management (CRM) system. Our CRM platform will notify us immediately when you have submitted and placed your client with HealthTexas. As soon as we receive that notice we'll take it from there and contact your client and get them registered as a new patient and schedule their first appointment. Other features include resources like an updated-real time Physician Directory, Doctor Bios and more!

We hope you like this site, feel free to share what you like, don't like or what we might be missing - our goal is to always make working with HealthTexas efficient because at HealthTexas, you are definitely more than just a healthcare agent to us.

## Agent Spotlight



HTMG would like to recognize Katherine Villanueva with Future Concepts Gonzales Insurance Agency. We'd like to thank and congratulate Katherine for her continued support in placing her clients with HealthTexas and for being our Top Agent of Record for the Month of March!

Want to be recognized as a Top Agent of Record for the Month? It's easy all you need to do is visit HTAOR.org and register all your HealthTexas clients with us. The more you share your HealthTexas book of business with us, the more we protect your business and show appreciation for your support.

## Meals On Wheels Partnership!

In March HealthTexas partnered up with Meals on Wheels San Antonio to deliver meals to our senior community. We sponsored one week's worth of meals which is about 4,500 meals daily. Delivering meals to a large community of seniors is certainly no small task and naturally when we asked, our hardworking and loyal agents answered our call to help and volunteer. Together we helped spread awareness about Senior Hunger and Isolation. Thank you to all our agents who participated



## April Focus Physician



**James Walter, M.D**  
 Family Medicine  
 DEC# 020201-0147

Dr. James Walter was born and raised in the small town Azle, outside of Fort Worth, TX. His education and training took him across TX to Abilene, Amarillo and San Antonio. While working on his undergraduate degree, Dr. Walter was motivated and inspired into the field of medicine through conversations with other physicians. Through these conversations he decided to become like them, a doctor, and help patients improve their way of life. Dr. Walter is now accepting new patients!